

Miss Natasha Dance Tel: 07772 079083 <u>missnatasha.rad@hotmail.com</u> <u>www.missnatashadance.com</u>

Terms & Conditions

Agreement between yourself (the user) and Miss Natasha Dance.

Code of Conduct:

All students, parent /guardians and customers must adhere to our code of conduct at all times.

- Miss Natasha and staff are only responsible for your child/ren during class time, please do not leave children unattended before/after class. Please ensure you are on time to pick up your child from dance classes. You must inform us if you will be late to pick up your child.
- Children that are Nursery / Primary school age must be picked up from their dance class, they will not be allowed to leave the building on their own.
- If your child is allowed to walk home, please provide a letter with your permission and Signature, and hand it to Miss Natasha.
- Students, parents/guardians and customers must be respectful of the buildings Miss Natasha Dance hires for the dance classes. All rubbish must be popped in a bin or taken home. Vandalism of any sort will not be tolerated.
- Any verbal or physical abuse towards staff will not be tolerated and will result in immediate dismissal from the Dance School.
- Miss Natasha Dance has the right to remove any student from the dance school without notice if they do not follow our code of conduct.
- It is vital for students and parents/guardians to be kind and courteous to those around them, may it be staff members, other students in the class or anyone in the waiting area. Verbal, physical or emotional abuse will not be tolerated in the dance school.
- Miss Natasha Dance expects equal respect from students and parents/guardians towards other members no matter their race, gender, religion, identity etc. Any form of discrimination will not be tolerated.
- Please note, students (child or adult) must not be under the influence of alcohol or drugs whilst attending a dance class. Anyone caught being under the influence whilst in a class, will be dismissed straight away and will be sent a written warning via email.

Trials:

The dance school offers a Free Trial for all of the children's dance classes. To book a Free Trial for your child, please email <u>missnatasha.rad@hotmail.com</u>

Payment and fees:

Children's Dance classes are invoiced on a half termly basis.

Fees can be settled via BACS (bank transfer) or cash in an envelope with the invoice number or your child's name.

All invoices must be settled by the due date, or they will incur a £10 late payment charge.

Missed classes during the half term will not be reimbursed (includes sickness, holidays, appointments etc). In the unfortunate event the dance school has to cancel a class, you will reimbursed or credited the following half term.

If fees are outstanding, please note your child will not be able to dance with us the following half term until fees are settled.

Silver Swans Ballet classes can be paid via cash or BACS. Any purchased Silver Swans cards must be used within 6 months of purchase.

Notice:

Should you wish to cancel a class or leave the dance school (we will be very sad to see you go), please ensure you give your notice to Miss Natasha before the new half term starts.

Once the half term has started, the dance fees for that half term will apply. This is because the dance school charges on a half termly basis and not pay as you go basis.

Uniform:

Students at the Miss Natasha Dance School must follow the dance uniform etiquette. Correct clothing and footwear must be worn in the dance classes, along with the appropriate hair style. Stud earrings may be worn in class, all other jewellery must be removed for Health & Safety.